

# HUB

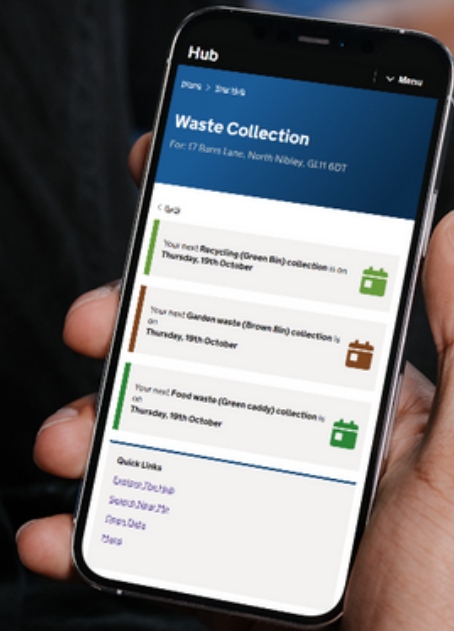
## SERVICE OVERVIEW

# WHAT IS THE HUB?

A PORTAL FOR FINDING COUNCIL INFORMATION  
TAILORED TO WHERE YOU LIVE

# HUB

Get answers quickly with a unique bookmarkable link direct to real-time information from your Local Authority



## PROPERTY INFORMATION

Focus on the information you need

- See your next bin collection
- View nearby planning applications
- Find your polling station
- Check local flood alerts
- View your Energy Performance Certificate



## DISCOVER MAPS

Explore official maps shared by your Local Authority

- Planning limitations in your area
- Which trees have Preservation Orders
- Where your local footpaths are and much more.



## DOWNLOAD OPEN DATA

Get access to the digital data

- Download maps in common formats
- Analyse the data as you choose
- Share your findings to help improve your community

# HOW DOES IT HELP?

# HUB

HELP YOUR RESIDENTS SELF-SERVE WITH ACCURATE  
PROPERTY-LEVEL INFORMATION



*Put your data to work and help residents self-serve, improving customer experience and reducing costly interactions*



## EASY SETUP

Fully-hosted system with no administration, no coding and no downtime for upgrades. We help you connect your geospatial data.



## FLEXIBILITY

Hub regularly upgrades to include more channels of data, but there's no pressure to deploy them immediately. Simply switch off the channels you aren't ready to use.



## ACCESSIBLE & RESPONSIVE

Hub uses the latest GOV.UK design principles making it accessibility compliant and mobile friendly. One less thing to worry about.



## CONSISTENT BRANDING

Hub adopts your website branding, colour-scheme and even domain, so residents have a seamless transition between your website and Hub.



## AUTOMATION

Once everything is set up, Hub takes care of itself by taking automated updates from key datasets, so residents always get the latest information, and it isn't a burden on council staff time.

# TECHNICAL SPECIFICATION

# HUB

A CLOUD-BASED PORTAL REALISING THE POWER OF  
GEOSPATIAL DATA



*Hub is a fully maintained cloud-hosted service, making it fast, reliable and future-proofed for the long-term*

## SYSTEM WORKFLOW



## ONBOARDING

The onboarding process for Hub is simple:

1. Order through Digital Marketplace (G-Cloud) or direct from our website
2. We create your Hub account with a style emulating your existing council website
3. Just add data. We provide a cloud-hosted database to store your geospatial data.
4. We establish your Hub API using your data, and it's ready to go!

## PERFORMANCE & SECURITY

- Greater than 99.9% uptime SLA
- Compatible with all modern web browsers
- Responsive design (mobile, tablet and desktop)
- SSL Encryption
- DNS management for subdomain creation
- Secure cloud-servers
- No downtime during maintenance

## INTEGRATIONS

### UTILISING UPRN

Unique Property Reference Numbers (UPRNs) are the glue we use to bring all your geospatial data together, so residents get pin-point accuracy.

### HUB API

The behind-the-scenes Hub API is the brain behind Hub. Once configured by our team, it's there to handle everything for you.

### GIS ARCHITECTURE

Hub integrates seamlessly with XMAP Cloud GIS, but it can be used alongside any other GIS system or GIS data source.

## SUPPORT

- Remote Teams & Email support
- Knowledge Base
- GIS data support available

# ABOUT US

## Our Purpose

Local Authority Technology Community Interest Company (CIC) was created by the Geosphere Ltd team as a home for our public-sector focused services. Its purpose is to put the needs of Local Government first.

It allows us to ring-fence the revenue these services generate to spend on things that provide direct positive feedback into Local Government.

## Our Governance

Local Authority Technology CIC operates as a not-for-profit. However, that's not to say we're not driven. The more successful the CIC is, the more we can invest in people and projects. We love to see our services making a difference. This flavour of "ethical capitalism" ensures the services you subscribe to rapidly adapt and evolve to remain cutting-edge.

Our Advisory Group ensures that everything from our current services, future plans and pricing are fit-for-purpose and aligned to Local Government values and requirements.

## Our Services

We focus on creating services that not only solve direct problems in Local Government, but are also economically, socially and environmentally impactful.

With our expertise in geospatial and cloud computing, we're well-placed for councils to adopt our services, knowing they'll be looked after.

## Our Social Value

The founding principle of Local Authority Technology CIC is that the revenue we generate through our services feeds back into projects that benefit the Local Government community.

Aside from our core values of keeping our subscriptions affordable and access to our services equitable, we also invest in projects that present a high social value.

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